

bizhub C4000i/C3300i QUICK GUIDE



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Safety information

1 Safety information

1.1 Introduction

This [Quick Guide] uses illustrations to describe operating procedures for the most commonly used functions in an easy-to-understand way.

Start by using this manual to become proficient with the useful functions that this machine offers.

For details on the various functions, refer to the User's Guides on the User's Guide CD/DVD included with this machine.

In order to operate the machine safely and properly, be sure to read the safety information on page 1-5 of this manual before use.

In addition, this manual contains the following information. Be sure to read the manual before using the machine.

- Items that must be observed to use the machine safely
- Information regarding product safety
- Precautions when using the machine

The illustrations and screens used in this manual may appear slightly different from views of the actual equipment and screens.



 Please keep this manual as well as the attached CD/DVD in a safe place where you can access them easily.

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1.2 Environmental information

Environmental benefits of power management

Electricity consumption of a device depends on both its properties and the way of using the device.

Suitable power management setting offers you resource saving usage way. By setting the time to go into power saving modes (e.g. sleep mode) shorter (or optimal), electricity consumption can be reduced.

Recycled paper

This product can print on recycled paper and environmental stewardship initiatives certified paper which complies with European standard EN 12281 as well as virgin paper. In addition it can print on lighter paper, 64g/m² for example. Using such light paper contributes to resources-saving.

Duplex printing

With a product which has a duplex unit, you can print on both sides of paper automatically.

Using this function leads to reducing consumption of natural resources and your cost.

Attached printer driver provides this duplex printing function as initial setting in your computer (The setting can be changed after installation manually).

1.3 Safety information

This section contains detailed instructions on the operation and maintenance of this machine. To achieve optimum utility of this device, all operators should carefully read and follow the instructions in this manual.

Please read the following section before connecting the machine to the supply. It contains important information related to user safety and preventing equipment problems.

Make sure that you observe all of the precautions that appear in different sections of this manual.

Reference

• Some parts of the contents of this section may not correspond with the purchased product.

Warning and precaution symbols

Be sure to observe the safety precautions.

This manual contains the instructions that should be strictly observed at all times to prevent injury to yourself and other persons as well as damage to property.

Injuries and damage that might be caused by using the product improperly are classified according to the following symbols.

Pictorial indication	Description
WARNING	Improper handling can cause serious injury or death.
	Improper handling can cause minor injury or damage to houses and property.

These are some of major exemplary graphical symbols.

Graphic symbols	Descriptions	Graphic symbols	Descriptions	Graphic symbols	Descriptions
\bigcirc	General prohibition		Do not disassemble		Do not touch
0	General instruction	Ģ	Ground/Earth		Unplug from outlet
\triangle	General precaution		High temperature	A	Electrical shock hazard

Power source connection

MARNING

Do not use any power cord other than the one supplied in the package or attached on the products. If a power cord is not supplied, use only the power cord and plug that are specified in the user documentation. Failure to use this cord could result in a fire or electrical shock. If the power cord supplied in the package cannot be used in the country where this product was sold, use a power cord that meets the following conditions or contact your Technical Representative.

- The power cord has voltage and current rating appropriate for the rating plate on this machine.
- The power cord meets regulatory requirements for the area.
- The power cord is provided with grounding pin/terminal.

Do not use the power cord to other products. Failure to do that could result in a fire or electrical shock.

Do not scratch, abrade, place a heavy object on, heat, twist, bend, step on, pull on, or damage the power cord. Use of a damaged power cord (exposed core wire, broken wire, etc.) could result in a fire or breakdown. Should any of these conditions be found, immediately turn OFF the power switch, unplug the power cord from the power outlet, and then call your authorized service representative.

Do not use the power source voltage other than being specified on the machine. Failure to do that could result in a fire or electrical shock.

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Do not use a multiple outlet adapter to connect any other appliances or machines. Use of a power outlet for more than the marked current value could result in a fire or electrical shock.

Do not use an extension cord. Use of an extension cord could cause a fire or electric shock. If the power cord furnished with the product is not long enough to be plugged into a wall outlet, contact your Technical Representative.

Do not unplug and plug in the power cord with a wet hand, as an electrical shock could result.

Plug the power cord all the way into the power outlet. Failure to do this could result in a fire or electrical shock.

Make sure to ground this product. (Connect the power cord to an electrical outlet that is equipped with a grounding terminal.) Failure to do so and an unlikely event of leakage could result in a fire or electrical shock.

\wedge	CAUTION
1:1	

The outlet must be near the equipment and easily accessible. Otherwise you can not pull out the power plug when an emergency occurs.	0
Do not place any objects around the power plug, as the power plug may be difficult to pull out when an emergency occurs.	\bigcirc
Do not tug the power cord when unplugging. Pulling on the power cord could damage the cord, resulting in a fire or electrical shock.	\bigcirc
Remove the power plug from the outlet more than one time a year and clean the area between the plug terminals. Dust that accumulates between the plug terminals may cause a fire.	0

Installation

Keep this bag away from babies and children. Do not use in cribs, beds, carriages, or play- pens. The thin film may cling to nose and mouth and prevent breathing. This bag is not a toy.	98
Do not place a flower vase or other container that contains water, or metal clips or other small metallic objects on this product. Spilled water or metallic objects dropped inside the product could result in a fire, electrical shock, or breakdown. Should a piece of metal, water, or any other similar foreign matter get inside the product, immediately turn OFF the power switch, unplug the power cord from the power outlet, and then call your Technical Representative or your authorized service representative.	
Make sure that the power cord is placed on a site in which no person would step on or trip over it. Stepping on or tripping over the power cord could heat the power cord, resulting in a fire or electric shock.	

<if fixing="" instructed="" legs="" to="" use=""> When the product has been installed, fix the product using the fixing legs. Not using the fixing legs could cause the product to move or topple over.</if>	0
Do not place the product in a dusty place, or a site exposed to soot or steam, near a kitchen table, bath, or a humidifier. A fire, electrical shock, or breakdown could result.	\bigcirc
Do not place this product on an unstable or tilted bench, or in a location subject to a lot of vibration and shock. It could drop or fall, causing personal injury or mechanical breakdown.	\bigcirc
Do not let any object plug the ventilation holes of this product. Heat could accumulate inside the product, resulting in a fire or malfunction.	\bigcirc

-

Whenever moving this product, be sure to disconnect the power cord and other cables. Failure to do this could damage the cord or cable, resulting in a fire, electrical shock, or breakdown.

When moving this product, always hold it at the locations specified in the User's Guide or other documents. If the unit is moved while held at locations other than those specified, it may fall, causing severe personal injury.



Using the product

 Do not modify this product, as a fire, electrical shock, or breakdown could result. If the product employs a laser, the laser beam source could cause blindness.	\bigcirc
Do not attempt to remove the covers and panels which have been fixed to the product. Some products have a high-voltage part or a laser beam source inside that could cause an electrical shock or blindness.	
Do not keep using this product, if this product becomes inordinately hot or emits smoke, or unusual odor or noise. Immediately turn OFF the power switch, unplug the power cord from the power outlet, and then call your Technical Representative or your authorized service rep- resentative. If you keep on using it as is, a fire or electrical shock could result.	
Do not keep using this product, if this product has been dropped or its cover damaged. Im- mediately turn OFF the power switch, unplug the power cord from the power outlet, and then call your Technical Representative or your authorized service representative. If you keep on using it as is, a fire or electrical shock could result.	8
Do not use flammable sprays, liquids, or gases inside or near this machine. Do not clean the inside of this machine using a flammable gas duster. A fire or explosion could result.	Ø
<if (ih)="" (limited="" 100="" 13.56="" 20.05="" an="" being="" communication="" electromagnetic="" for="" heating="" in="" induction="" inside-the-machine="" is="" khz="" khz)="" mhz)="" module="" only="" or="" proximity="" rfid="" technology="" to="" use="" used=""> This machine generates a weak magnetic field. If you experience any unusual symptoms with your implantable medical equipment (cardiac pacemaker, etc.) while near the machine, move away from the machine and see a doctor immediately. Please call your Technical Representative or your authorized service representative if you do not understand the purchased product corresponds or not.</if>	•
<if a="" being="" card="" ic="" is="" non-contact="" reader="" used=""> If you use an implantable medical equipment (cardiac pacemaker, etc.), do not bring the IC card reader close from the implant within 12 cm at all times. The radio waves may affect implantable medical equipment (cardiac pacemaker, etc.) operations.</if>	\bigcirc

Using this product in a poorly ventilated room for a long time or producing a large volume of copies or prints may cause the odor of exhaust air from the machine. Ventilate the room well.	0
The inside of this product has areas subject to high temperature, which may cause burns. When checking the inside of the unit for malfunctions such as a paper misfeed, do not touch the locations (around the fusing unit, etc.) which are indicated by a "Caution HOT" caution label. A burn could result.	
Unplug the product when you will not use the product for long periods of time.	8
When using the machine, do not look at the light of the lamp for a prolonged time. Eyestrain could result.	\bigcirc
Do not use stapled paper, conductive paper (such as silver paper or carbon paper) or treated heat-sensitive/inkjet paper, otherwise a fire may result.	

Consumables

Do not throw toner or a container that contains toner (e.g., toner cartridge, developing unit and Waste Toner Box) into an open flame. The hot toner may scatter and cause burns or other damage.

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Do not leave toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) within easy reach of children. Licking any of these parts or ingesting toner could damage your health.	\bigcirc
Do not store toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) near devices susceptible to magnetism, such as precision equipment and data storage devices, otherwise they may malfunction. They could cause these products to malfunction.	\bigcirc
Do not force open the toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box). If toner tumbles from the toner bottle, take utmost care to avoid inhaling it or even getting skin contact.	\bigcirc
If toner lands on your skin or clothing, wash thoroughly with soap and water.	0
If you inhale toner, move to a place with fresh air and gargle with a lot of water repeatedly. Should you get symptoms such as coughing, seek medical advice.	0
If you get toner into your eyes, immediately rinse them with running water for over 15 minutes. Seek medical advice if irritation persists.	0
If you swallow toner, rinse out your mouth and drink a few glasses of water. Seek medical advice if necessary.	0
Never touch the electrical contacts of the units (e.g., toner cartridge and developing unit), as an electrostatic discharge may damage the product.	
Before handling, see the user documentation for the safety information.	i
<if fusing="" instructed="" replace="" the="" to="" unit=""> The fusing section is extremely hot. Before replacing the fusing unit, be sure to open doors and covers of the machine. Then, leave the machine to stand idle for a specified period of time and make sure that the fusing section has cooled down to room temperature. Failure to follow</if>	

and make sure that the fusing section has cooled down to room temperature. Failure to follow these instructions could result in a burn.

1.4 Regulation notices

About certified model name

This product is certified by the following model names: KONICA MINOLTA branded model bizhub C4000i and bizhub C3300i.

CE Marking (Declaration of Conformity) for users of the European Union (EU)

Hereby, Konica Minolta declares that the radio equipment models specified above are in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: "https://www.konicaminolta.eu/en/business-solutions/support/download-center.html". Choose your product and open the section "Safety Documents".

Maximum radio-frequency power transmitted in the frequency band (EIRP):

Module Name, Option	Frequency Band	Radiation. Power
UK-221 includes approved Wireless module,	2.4 GHz	Max. 20 dBm
MODEL WN4521L^:	5 GHz	Max. 23 dBm
EK-P09 includes approved Wireless module, MODEL MBH7BLZ02:	2.4 GHz	Max. 3 dBm
AU-201S Authentication Unit:	13.56 MHz	Max27 dBm

Note: 5 GHz may not be available

This radio equipment is restricted to indoor use only. Outdoor use is prohibited.

This restriction applies to all the countries listed in the table below.



AT	BE	BG	СН	CY	CZ	DE	DK	EE
EL	ES	FI	FR	HR	HU	IE	IS	IT
LI	LT	LU	LV	MT	NL	NO	PL	PT
RO	SE	SI	SK	TR	UK			

For Brasilia users/ Para usuários de Brasília

The UK-221 (includes wireless module, model WN114521L) are not provided for the Brazilian market./ O UK-221 (inclui módulo sem fio, modelo WN114521L) não é fornecido para o mercado brasileiro.

USER INSTRUCTIONS FCC PART 15 - RADIO FREQUENCY DEVICES (for U.S.A. users)

FCC: Declaration of Conformity Product Type Color Printer Product Name bizhub C4000i, bizhub C3300i

This device complies with Part 15 of the FCC Rules Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Konica Minolta Business Solutions 100 Williams Drive Ramsey, NJ 07446 201-825-4000

https://kmbs.konicaminolta.us

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

- The design and production of this unit conform to FCC regulations, and any changes or modifications must be registered with the FCC and are subject to FCC control. Any changes made by the purchaser or user without first contacting the manufacturer will be subject to penalty under FCC regulations.
- This device must be used with a shielded interface cable. The use of non-shielded cables is likely to result in interference with radio communications and is prohibited under FCC rules.

INTERFERENCE-CAUSING EQUIPMENT STANDARD (ICES-003 ISSUE 6) (for Canada users)

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device must be used with a shielded interface cable.

The use of non-shielded cables is likely to result in interference with radio communications and is prohibited under ICES-003.

GS Certification

This device is not intended for use in the direct field of view at visual display workplaces. To avoid incommoding reflexions at visual display workplaces this device must not be placed in the direct field of view.

Das Gerät ist nicht für die Benutzung im unmittelbaren Gesichtsfeld am Bildschirmarbeitsplatz vorgesehen. Um störende Reflexionen am Bildschirmarbeitsplatz zu vermeiden, darf dieses Produkt nicht im unmittelbaren Gesichtsfeld platziert werden.

Laser safety

This is a digital machine which operates using a laser. There is no possibility of danger from the laser provided the machine is operated according to the instructions in the manuals.

Since radiation emitted by the laser is completely confined within protective housing, the laser beam cannot escape from the machine during any phase of user operation.

This machine is certified as a Class 1 laser product per IEC 60825-1: 2014: This means the machine does not produce hazardous laser radiation.

Internal laser radiation

Maximum Average Radiation Power: 10.1 μ W (bizhub C4000i), 8.3 μ W (bizhub C3300i) at the laser aperture of the print head unit.

Wavelength: 770-800 nm

This product employs a Class 3B laser diode that emits an invisible laser beam.

The laser diode and the scanning polygon mirror are incorporated in the print head unit.

The print head unit is NOT A FIELD SERVICE ITEM:

Therefore, the print head unit should not be opened under any circumstances.



CDRH regulations

This machine is certified as a Class 1 Laser product under Radiation Performance Standard according to the Food, Drug and Cosmetic Act of 1990. Compliance is mandatory for Laser products marketed in the United States and is reported to the Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration of the U.S. Department of Health and Human Services (DHHS). This means that the device does not produce hazardous laser radiation.

The label shown on page 1-12 indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

MWARNING

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

 This is a semiconductor laser. The maximum power of the laser diode is 25 mW and the wavelength is 770-800 nm.

For European users

WARNING

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

 This is a semiconductor laser. The maximum power of the laser diode is 25 mW and the wavelength is 770-800 nm.

Laser safety label

A laser safety label is attached to the outside of the machine, as shown below.



Ozone release

Locate the Machine in a Well-Ventilated Room

A negligible amount of ozone is generated during normal operation of this machine. An unpleasant odor may, however, be created in poorly ventilated rooms during extensive machine operations. For a comfortable, healthy and safe operating environment, it is recommended that the room be well ventilated.

Placer l'appareil dans une pièce largement ventilée

Une quantité d'ozone négligable est dégagée pendant le fonctionnement de l'appareil quand celui-ci est utilisé normalement. Cependant, une odeur désagréable peut être ressentie dans les pièces dont l'aération est insuffisante et lorsque une utilisation prolongée de l'appareil est effectuée. Pour avoir la certitude de travailler dans un environnment réunissant des conditions de confort, santé et de sécurité, il est préférable de bien aérer la pièce ou se trouve l'appareil.

Acoustic noise (for European users only)

Der höchste Schalldruckpegel beträgt 70 dB(A) oder weniger gemäß EN ISO 7779.

Notification for California customers

This product uses a CR Lithium Battery which contains perchlorate material.

This perchlorate warning applies to perchlorate-containing lithium batteries sold or distributed in California, USA.

"Perchlorate Material - Special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate."

Recycling batteries (for Taiwan users only)

根據地方規定處理使用的電池。



This symbol means: Do not dispose of this product together with your household waste!

Please refer to the information of your local community or contact our dealers regrading the proper handling of end-of-life electric and electronic equipments. Recycling of this product will help to conserve natural resources and prevent potential negative consequences for the environment and human health caused by inappropriate waste handling.





For EU member states only

This product complies with RoHS (2011/65/EU) Directive.

USB host

Connect USB devices (Memory, Authentication, Hub etc.) devices directly to the USB host. If an extension cable is used, electromagnetic interference could occur.

Graphic symbols used on this machine

These are some of major exemplary graphical symbols.

Graphic symbols	Descriptions	Graphic symbols	Descriptions
	"ON" position	\bigcirc	"OFF" position
(\mathbf{b})	STAND-BY	()	push-push type switches
	Ground/Earth (Protective bonding ter- minal)		Ground/Earth (Protective earthing)
	CLASS II EQUIPMENT	Ē	Class II equipment with functional earthing
,	Functional earthing	\triangle	General precaution
	High temperature	A	Electrical shock hazard
	CAUTION moving fan blade	≜⇔	CAUTION DOUBLE POLE / NEUTRAL FUSING

1.5 Caution notations and labels

Safety precaution notations and labels appear on this machine at the following positions. Be very careful that an accident does not occur when operations such as removing paper jams and staple jams are performed.



NOTICE

Do not remove caution labels or notations. If any caution label or caution notation is soiled, please clean to make legible. If you cannot make them legible, or if the caution label or notation is damaged, please contact your service representative.

1.6 Space requirements

To ensure that machine operation, consumables replenishing, part replacement, and regular maintenance can easily be performed, adhere to the recommended space requirements detailed below.

For North America



Main unit + KP-P03 + WT-P03 + FS-P04 + PF-P21 + DK-P05

For other



Main unit + KP-P03 + WT-P03 + FS-P04 + PF-P20 + DK-P04

NOTICE

Be sure to allow a clearance of 8 inches (200 mm) or more at the back of this machine for the ventilation duct.

E

1.7 Operation precautions

To ensure the optimum performance of this machine, observe the precautions described below.

Power source

The power source requirements are as follows.

- Voltage fluctuation: Maximum ± 10% (at 110 to 127 V/220 to 240 V AC)
- Frequency fluctuation: Maximum ± 3 Hz (at 50 Hz/60 Hz)
- Use a power source with as little voltage or frequency fluctuations as possible.

Operating environment

The environmental requirements for correct operation of the machine are as follows.

- Temperature: 50°F (10°C) to 86°F (30°C) with fluctuations of no more than 18°F (10°C) within an hour
- Humidity: 15% to 85% with fluctuations of no more than 10% within an hour

Storage of copies

To store copies, follow the recommendation listed below.

- Copies that are to be kept for a long time should be kept where they are not exposed to light in order to prevent them from fading.
- Adhesive that contains solvent (e.g., spray glue) may dissolve the toner on copies.
- Color copies have a thicker layer of toner than normal black-and-white copies. Therefore, when a color copy is folded, the toner at the fold may peel off.

Data stored in this machine

It is suggested to delete all data stored in all storage areas using the overwrite all data function to prevent leakage of data prior to transfer or disposal of the machine, or returning of the leased machine.

For details of the overwrite all data function, refer to the User's Guide. Contact your service representative before deleting data.

It is recommended to backup storage periodically as the measures for storage defect. For the detail information of storage backup, contact your service representative.

Precautions for carrying the machine

Lifting the machine in an awkward position or transporting it in a poorly balanced position could result in personal injury. When transporting the machine, use an adequate number of persons and ensure that each person can take a good position without being excessively burdened.





1.8 Legal restrictions on reproduction

Certain types of originals must never be reproduced with the purpose or intent to pass reproductions of such originals off as the originals.

The following is not a complete list, but is meant to be used as a guide to responsible reproduction.

<Financial Instruments>

- Personal checks
- Traveler's checks
- Money orders
- Certificates of deposit
- Bonds or other certificates of indebtedness
- Stock certificates

<Legal Originals>

- Food stamps
- Postage stamps (canceled or uncanceled)
- Checks or drafts drawn by government agencies
- Internal revenue stamps (canceled or uncanceled)
- Passports
- Immigration papers
- Motor vehicle licenses and titles
- House and property titles and deeds

<General>

- Identification cards, badges, or insignias
- Copyrighted works without permission of the copyright owner

In addition, it is prohibited under any circumstances to reproduce domestic or foreign currencies, or works of art without permission of the copyright owner.

When in doubt about the nature of an original, consult with legal counsel.

NOTICE

This machine provides the forgery prevention function in order to prevent financial instruments from being reproduced illegally.

We appreciate your understanding that printed images may infrequently have some noise or image data may not be stored under certain circumstances due to this forgery prevention function.



2 Before using this machine

2.1 Environmental initiatives

The company continuously strives to reduce the negative environmental impacts of all stages of its business operations.

As part of such activities, the company is implementing resource-saving steps by reducing the number of pages in the User's Guide.

For the information necessary to operate the machine, please refer to the bundled User's Guide CD/DVD (HTML format). This guide has an excellent search function.

Functions such as keyword search and filtering by purpose are very useful to help users find what they need to know.

2.2 Intended use of office MFP devices

Intended use

This Multi Function Product incorporates the functionality of multiple office devices in one. It is designed to be used as an office system for the following purposes:

- Print documents.
- Use available finishing functions such as duplexing and stapling if appropriate options are installed.

The intended use also requires that:

- The system is used within the limits of device specifications and specifications of optional components,
- All safety instructions in the related user's guides are observed,
- Legal restrictions on reproduction (page 1-17) are observed,
- Inspection and maintenance instructions are adhered to,
- General, national and company safety provisions are observed.

Impermissible operating conditions

The system may not be operated if:

- Errors or damage have been discovered,
- Maintenance intervals have been exceeded,
- Mechanical or electrical functions do not work as they should.

Exclusion of liability

The manufacturer of the system assumes no liability for damages if the system was operated under impermissible conditions.

2.3 Target groups

The user's guides are intended for the following users of the system:

Target group	Description
User	Persons using the system for objectives described in "Intended use of office MFP de- vices" as well as managing system functions and consumables according to the as- signed user rights.
Administrator	Persons managing consumables, system functions, users and access rights; adjusting system settings, and establishing network connections.

Everyone who uses this system must have read and understood the related user's guides.

2.4 Introduction to user's guide

The user's guide of this product consists of this manual and the HTML User's Guide.

This manual describes notes and precautions that should be followed in order to use this machine safely, and also provides information about basic functions and operation methods.

If you want to learn about more detailed functions or operation methods, refer to the HTML User's Guide included in the User's Guide CD/DVD.

Quick Guide

This document describes notes and precautions that should be followed in order to use this machine safely, and also provides information about basic functions and operation methods.

Be sure to read this guide before use.

HTML User's Guide

This User's Guide is included in the User's Guide CD/DVD.

The User's Guide provides basic and detailed information on the functions of this product and also explanations of other various setting functions.

2.5 Symbols and notations used in this manual

Improper handling can cause serious injury or death.

Improper handling can cause minor injury or damage to houses and property.

NOTICE

This symbol indicates a risk that may result in damage to this machine or documents. Follow the instructions to avoid property damage.

Tips

This symbol indicates supplemental information of a topic as well as options required to use a function.

Reference

This symbol indicates reference functions related to a topic.

Related setting

This shows the settings related to a particular topic for any user.

Related setting (for the administrator)

This shows the settings related to a topic only for administrators.

Symbols/Notations	Description
 ✓ 	This check mark symbol shows a precondition of a procedure.
→	This symbol indicates a supplementary explanation of a procedural instruction.
[]	An item enclosed by brackets [] indicates a key name on the Touch Panel or computer screen, or the name of a user's guide.
Bold text	This presents a part name, product name, or option name.

2.6 Administrator password

2

The administrator password is set to [1234567812345678] by factory default. Try this password if the administrator password has not been changed.

Change the administrator password periodically.



3 How to use the HTML User's Guide

About the HTML User's Guide

Select a desired function on the top page (Home), and check the details of the function.

Selecting [Introduction] on the top page (Home) allows you to view detailed methods for using the HTML User's Guide.

Operating environment

Supported operating systems

• Microsoft Windows 7 (SP1)/Windows 8.1/Windows 10 Apple Mac OS 10.9/10.10/10.11/10.12/10.13

Supported Web browsers

- Windows:
 - Microsoft Internet Explorer 10/11 (Desktop version), Microsoft Edge, Firefox latest version, Google Chrome latest version
- Mac OS: Safari latest version

Display resolution

• 1024 × 768 pixels or more

Tips

- We recommend that you use the latest Web browser that is compatible with your operating system to help you use this machine more conveniently and comfortably.
- Check that JavaScript in your Web browser is enabled. The HTML User's Guide uses JavaScript for the page display and search functions.



4 About this machine

4.1 Optional components

List of optional components



No.	Name	Description
1	Main unit	Prints documents sent from a computer. This unit is referred to as "this machine" or the "main unit" in the man- ual.
2	Authentication Unit AU-102	Performs user authentication by scanning vein patterns in the finger. To install the Authentication Unit AU-102 , the Local Interface Kit EK-P08 or Local Interface Kit EK-P09 is required in addition to the Working Table WT-P03 .
3	Authentication Unit AU-201S	Performs user authentication by scanning information recorded on the IC card or NFC-compatible Android terminal. To install the Authentication Unit AU-201S , the Local Interface Kit EK-P08 or Local Interface Kit EK-P09 is required in addition to the Mount Kit MK-P08 . This unit can also be installed on the Working Table WT-P03 .
4	Working Table WT-P03	Provides an area to temporarily place an original or other materials. This is also used when the Authentication Unit AU-102 or Authenti- cation Unit AU-201S is installed or when Finisher FS-P04 is at- tached.
5	Keyboard Holder KH-P02	Install this holder to use a external keyboard. For details on external keyboards, contact your service representa- tive.

No.	Name	Description
6	Finisher FS-P04	Staples the printed sheets. For staples, use Staple Kit SK-501 . For details on how to use the Finisher FS-P04 , refer to the HTML Us- er's Guide.
7	Keypad KP-P03	It is equipped on the side of the Control Panel . Allows you to operate this machine or enter a number by using hard- ware keys.
8	Paper Feed Unit PF-P25/PF-P22	Adjust the height of this machine to suit your conditions. Paper Feed Unit PF-P22 is available only in some areas.
9	Paper Feed Unit PF-P21/PF-P20	Paper Feed Unit PF-P21 can contain up to 500 legal-size sheets. Paper Feed Unit PF-P20 can contain up to 500 A4-size sheets. bizhub C4000i can be installed in up to two levels, and bizhub C3300i can be installed in up to a single level. Paper Feed Unit PF-P20 is available only in some areas.
10	Desk DK-P05/DK-P04	Used to install this machine on the floor. Desk DK-P04 is available only in some areas.
11	Clean Unit CU-202	Collects small particles (UFP) generated in this machine to prevent them from escaping this machine. Clean Unit CU-202 is available only in some areas.

List of other optional components

The following options are built into this machine and are not shown in the figure.

No.	Name	Description
1	Local Interface Kit EK-P08	Install this unit when using Authentication Unit AU-102 , Authentica- tion Unit AU-201S , or Upgrade Kit UK-221 . The speaker and USB port are added.
2	Local Interface Kit EK-P09	Install this unit when using Authentication Unit AU-102 , Authentica- tion Unit AU-201S , Upgrade Kit UK-221 , or the connection function with a Bluetooth LE-compatible iOS terminal. The speaker, USB port, and receiving device for Bluetooth LE com- munication are added.
3	Local Interface Kit EK-P10	Install this unit to link this machine with an NFC-compatible Android terminal. A receiving device for NFC communication is added.
4	Local Interface Kit EK-P11	Install this unit to use the remote diagnosis system. An RS-232C port is added.
5	i-Option LK-114	Allows you to add the serverless pull printing function. This option is available only in bizhub C4000i .
6	Upgrade Kit UK-221	Allows you to use this machine in a wireless network environment. To install the Upgrade Kit UK-221 , the Local Interface Kit EK-P08 or Local Interface Kit EK-P09 is required.
7	Mount Kit MK-P08	Required to have Authentication Unit AU-201S built in to the main unit.
8	Mount Kit MK-P09	Required to use the Clean Unit CU-202 . Mount Kit MK-P09 is available only in some areas.
4.2 Name of each component (main unit)

Front/side



No.	Name	Description
1	Control Panel	Used to configure various settings in this machine.
2	Power Connection	Connect the power cord to this inlet to supply power to this machine.
3	Bypass Tray	Used to print data on non-standard size paper or envelopes.
4	Main Power Switch	Press this switch to turn the machine on or off.
5	USB Port (Type A) USB2.0/1.1	Used to connect an external memory unit (USB memory unit) to this machine.
6	Tray 1	Allows you to load up to 500 sheets.
7	Mobile Touch Area	This area is used to associate this machine with an NFC-compatible Android terminal or an iOS terminal compatible with Bluetooth LE. This item is available when the optional Local Interface Kit EK-P10 is installed.
8	Data Indicator	Flashes or lights up to indicate the data receiving status on this ma- chine.
9	Output Tray	Outputs printed pages.

Rear side

4



No.	Name	Description
1	Ethernet (LAN) Port (1000Base- T/100Base- TX/10Base-T)	Connect to this port when using this machine as a network printer.
2	USB Port (Type B)	Connect to this port when using this machine as a USB-connected printer.

Tips

• The network port of this product is following No.1 and No.2. A port is activated when a network port inserts a cable.

4.3 Power supply

This machine provides the Main Power Switch and Power key.



No.	Name	Description
1	Main Power Switch	Turns the main power of this machine on or off. For details on how to turn the main power on or off, refer to page 4-7.
2	Power key	Switches this machine to the Power Save mode. This function reduces power consumption and has a greater power saving effect. For details on how to use the Power key, refer to HTML User's Guide.

NOTICE

While printing, do not turn the **Main Power Switch** off or press the **Power** key. Otherwise, it may lead to a paper jam.

If the **Main Power Switch** is turned off or the **Power** key is pressed while this machine is running, the system deletes the currently loaded data or communicating data as well as queued jobs.

Turning the power on and off

1 When turning the main power on, open the **Main Power Switch Cover**, and press | of the **Main Power Switch**.



The Start key lights up orange, and the start screen is displayed on the Touch Panel.

2 When turning the main power off, open the Main Power Switch Cover, and press () of the Main Power Switch.

NOTICE

When restarting this machine, turn the **Main Power Switch** off and on again after 10 or more seconds have passed. Not doing so may result in an operation failure.



5 About panels

5.1 Control Panel



No.	Name	Description
1	Touch Panel	Displays setting screens and messages. Directly press this panel to carry out operations.
2	Start	Press this key to start an operation such as printing.
3	Stop	 Press this key to temporarily stop an active print job. To restart, press the Start key. To delete, select a target job in the currently stopped screen, and also tap [Delete].
4	Reset	Returns the setting you entered or changed to the default.
5	Access	Use this key to perform authentication in the Login screen if user au- thentication or account track is installed on this machine. Pressing the Access key while logged in will log you out of this ma- chine.
6	Menu	Displays the home screen.
7	Power key	Switches this machine to the Power Save mode. For details on how to use the Power key, refer to HTML User's Guide.
8	Warning Indicator	 Indicates the status of this machine by the lamp color, flashing, or a lamp lighting up. Flash (orange): Warning Light-up (orange): The machine is stopped.

5.2 Touch Panel

5

Home screen

The layout of the home screen is as follows.



No.	Name	Description
1	User/Account Name	This area displays the name of the current login user or the account name when User Authentication or Account Track is enabled.
2	[Job List]	Displays active or standby jobs. If necessary, you can check job logs. This list displays the operation status of the current job on the [Job List] key when it is running. If necessary, you can stop the active job using the Stop key displayed next to the [Job List] key.
3	Notification icon	You can check warnings or notices related to the status of this ma- chine.
4	Device information icon	 You can check the current date and time, free space in memory, and toner level. The corresponding device information is displayed when: A nonstandard USB flash drive is connected to this machine; Device information logs are spooled; This machine is receiving data; The enhanced security mode is enabled.
5	Information icon	Displays a message for users.
6	Function key	Displays shortcut keys assigned to any function. You can select the [Main Menu Default (Basic Style)] to change the shortcut keys to be displayed on the home screen.
7	[Language]	Temporarily changes the language to be displayed on the panel. This option is displayed when [Temporary Change Language Setting] is set to ON.
8	[Utility]	Configure settings of this machine or check the use status of this ma- chine.

5.3 Login methods

When user authentication is enabled:

When user authentication is enabled on this machine, the login screen is displayed. Enter the user name and the password, and perform user authentication.

- ✓ The contents of the login screen may vary depending on the authentication setting of this machine.
- ✓ If Public User Access (unregistered users) is enabled, you can tap [Public User Access] on the login screen to operate this machine without authentication.
- 1 Enter the user name and password.

Login	Job List		i)
Operation Rights	User		v
User Name			
Password			
Server Name	Main Unit		
		С	Login

- 2 When [Server Name] is displayed, select the server to perform authentication.
 - → The default authentication server is selected by default.
- 3 When [Operation Rights] is displayed, select the login user's operation privileges.
 - → To log in as a registered user, select [User].
 - → To log in as an administrator, select [Administrator].
- 4 When [Authentication Method] is displayed, select the authentication method.
- 5 Tap [Login].

When authentication succeeds, you can operate this machine. The user name is displayed on the screen during login.

If the login screen for account track is displayed, perform account track after this. For details on the account track operation, refer to page 5-6.

- 6 When the target operation is completed, select the Access key (1) to log out.
 - → If this machine is left for a certain period of time during login (default: [1] min.), you are logged out automatically.
- 7 Tap [Yes] on the logout confirmation screen.

When account track is enabled:

5

When account track is enabled on this machine, the login screen is displayed. Enter the account name and the password to perform account track.

- ✓ The contents of the login screen may vary depending on the authentication setting of this machine.
- 1 Enter the account name and password.
 - → When performing account track using only the password, the keypad is displayed on the login screen. If the password is numeral alone, it is possible to enter the password using the keypad. If the password contains a character, tap the [Password] entry area, and then enter the password.

Login	Job List		
Account Name			
Password			
		C	Login
			Login

2 Tap [Login].

When authentication succeeds, you can operate this machine. The account name is displayed on the screen during the log in process. When user authentication and account track are enabled together, the user name is displayed on the screen.

- 3 When the target operation is completed, select the Access key (🗐 to log out.
 - → If this machine is left for a certain period of time during login (default: [1] min.), you are logged out automatically.
- 4 Tap [Yes] on the logout confirmation screen.



6 Loading paper

6.1 Loading paper

No paper setting is required because frequently used paper is loaded during general use. This section describes how to use paper that is not usually loaded into a paper tray. The methods for loading envelopes and postcards are as follows.

6.1.1 Loading paper in Tray1

Up to 500 sheets of plain paper can be loaded into Tray 1.

Applicable paper types

Plain paper, single-side-only paper, special paper, thick paper, postcard (4 × 6 (A6 Card)), letterhead, colored paper, envelope, label sheets, recycled paper, and coated paper

How to load paper

1 Pull out the tray.



NOTICE

Be careful not to touch the surface of the Paper Feed Rollers with your hand.

2 Slide the Lateral Guide to fit the size of the loaded paper.



3 Load paper into the tray with the print side facing up.



- 4 When you load paper other than plain paper or change the paper size, specify the paper type and paper size.
 - → For details on how to specify the paper type and paper size, refer to the HTML User's Guide.

6.1.2 Loading paper into the Bypass Tray

When selecting a paper size other than for paper trays, use the **Bypass Tray**.

To use the Bypass Tray, specify the paper type and paper size.

Applicable paper types

Plain paper, single-side-only paper, special paper, thick paper, postcard (4 × 6 (A6 Card)), letterhead, colored paper, envelope, label sheets, recycled paper, and coated paper

How to load paper

1 Open the **Bypass Tray**.



NOTICE Be careful not to touch the surface of the **Paper Feed Rollers** with your hand.

- 2 Load paper into the tray with the print side facing down.
 - → Insert paper into the tray until their edges are pressed against the back.



NOTICE

Do not load an excessive number of sheets such that the top of the stack is higher than the ▼mark. If paper is curled, flatten it before loading it.

- 3 Slide the Lateral Guide to fit the size of the loaded paper.
- 4 Specify the paper type and paper size.
 - → For details on how to specify the paper type and paper size, refer to the HTML User's Guide.

6.1.3 Loading envelopes

Precautions when using envelopes

- Remove air from the envelope(s), and securely press along the flap fold line.
- Do not use envelopes that have glue or release paper on the flap or the part covered by the flap on the body.
- The flap side of envelopes cannot be printed on.
- When loading envelopes with flaps opened, also select the standard size that matches them. You do not have to measure the size of the envelope with the flap opened to set the size as a custom-sized envelope.



For Tray 1

6

Up to 30 envelopes can be loaded into the tray.

- Load envelopes with the flap part facing down.
- Align the Lateral Guide with the envelope size.
- Select the desired envelope size from [Envelop/4 × 6] ([Envelop/A6 Card]) of [Paper Size].





For Bypass Tray

Up to 10 envelopes can be loaded into the tray.

- Load envelopes with the flap part facing up.
- Align the Lateral Guide with the envelope size.
- Select the desired envelope size from [Envelop/4 × 6] ([Envelop/A6 Card]) of [Paper Size].





6.1.4 Loading postcards

Precautions when using postcards

- When loading curled postcards, uncurl them.
- When using postcards other than 4 × 6 (A6 Card), confirm its size, and select [Paper Size] [Custom Size] to specify the size.



For Tray 1

Up to 20 postcards can be loaded into the tray.

- Load postcards with the print side facing up.
- Align the Lateral Guide with the postcard size.
- Select the desired postcard size from [Envelop/4 × 6] ([Envelop/A6 Card]) of [Paper Size].



		F
	Tray1 Paper - option setting	3
Paper Size Paper	r Type 1 4×6 🗗	Postcard
		Envelope/ 4×6 •
4×6 🕞	Envelope/ 4×6	
X 6 Y 4	4×6 ⊡	
<u> </u>	DblPostcrd	
	B5 🖂	
		ОК

For Bypass Tray

6

Up to 20 postcards can be loaded into the tray.

- Load postcards with the print side facing down.
- Align the Lateral Guide with the postcard size.
- Select the desired postcard size from [Envelop/4 × 6] ([Envelop/A6 Card]) of [Paper Size].







7 Available operations in this machine

This machine provides the print function as major functions. This section describes the basic operations for the print function.

If you want to learn about more detailed descriptions or operation methods, refer to the HTML User's Guide included in the User's Guide CD/DVD.

7.1 How to print

Basic print operations

This section describes the basic print operations.

- 1 Open document data using the application software. From the [File] menu, select [Print].
- 2 Check the [Printer Name] (or [Select Printer]) make sure that the desired printer has been selected.
 → The [Print] dialog box differs depending on the application.
- 3 Specify the print range and the number of copies to print.
- 4 Click [Properties] (or [Preferences]) to change the print settings of the printer driver as necessary.
- 5 Click [Print].



8 Read this if you have a problem

8.1 Main messages and remedies

8.1.1 Checking a notification message on the Touch Panel

The notification icon is displayed on the home screen when there is a machine condition warning or notice notification. You can tap the icon to check the notification contents.

1 Tap the notification icon on the home screen.



2 Tap [ATTENTION List], and check the notification list.



8.1.2 Screen displayed at occurrence of paper jam

8

If any paper jam occurs on this machine, the paper jam clearing procedure and the paper jam location are displayed on the screen of this machine. Confirm the clear procedure and jam location, and follow the guidance to clear the jam.

If a paper jam is not cleared securely, the warning message is not reset. For details on how to take an action when a paper jam message is not reset, refer to the HTML User's Guide.





When a paper jam is cleared, a screen showing how to correctly load paper is displayed.



Return paper, and tap [OK]; the system restarts printing of the original.

Item	Description
[Start Guidance]	Tap this button to start the guidance showing how to clear a paper jam.
[Display Switch]	Changes the screen that shows the paper jam clearing procedure and the screen that shows where the paper jam occurred.
Number (Indicates the paper jam position number)	Displays a list of paper jam position numbers.

8.1.3 When an error message appears

When an error is detected, the following message appears. Take the appropriate action according to the message displayed on the screen. If you cannot resolve the error, write down the [Trouble Code], and contact your service representative with the power plug disconnected from the power outlet.

In normal circumstances, the phone number and fax number for your service representative appear in the center of the screen.

An interr OFF and contact	al error has occurred. Turn the Power ON. If the trouble code appears again, rour Service Representative.	Job List
TEL		
FAX		
Trouble Code	1. W.S.	

NOTICE

If a defective part can be separated in order to be able to continue operations after a problem has been detected, [Continue] or [Recover Data] is displayed. To continue operations, select any key. However, the problem has not been resolved, so contact your service representative immediately.

8.2 When the Touch Panel is not visible

If a certain length of time has elapsed without any operations being carried out on this machine, the **Touch Panel** may turn off.

Check the following items:

• Touch the **Touch Panel**. In Power Save (Low Power/Sleep) mode, this machine returns from Power Save mode when the **Touch Panel** is touched or a key on the **Control Panel** is pressed, and the **Touch Panel** appears normally.



• On the **Control Panel**, press the **Power** key. If the Weekly Timer setting has put the machine in Erp Auto Power off mode, press the **Power** key to display the **Touch Panel**. To use it outside the preset operating hours, follow the on-screen instructions.



• Check to see that the Main Power Switch is turned ON.



8.3 When printing quality has deteriorated

Cleaning the rollers

Wipe the surface using a soft, dry cloth.



≜CAUTION

• The inside of this product has areas subject to high temperature, which may cause burns. When checking the inside of the unit for malfunctions such as a paper misfeed, do not touch the locations (around the fusing unit, etc.) which are indicated by a "Caution HOT" caution label. A burn could result.

Cleaning the Print Head Glass

Printing quality deteriorates if the **Print Head Glass** is dirty. If this occurs, clean the **Print Head Glass** according to the following procedure.

1 Open the **Front Door** of the machine.



2 Remove the Waste Toner Bottle.

8



3 Remove the **Printhead Cleaner** from the **Front Door** of this machine.



- 4 Slowly insert the **Printhead Cleaner** all the way to the back end of the **Print Head Glass**, and then slowly pull it out.
 - → Repeat this operation approximately three times for all the **Print Head Glass** sections.



- 5 Mount the **Printhead Cleaner** onto the **Front Door** of this machine.
- 6 Mount the Waste Toner Bottle.
- 7 Close the Front Door of the machine.

8.4 When a message appears to replace consumables or carry out cleaning

A message appears indicating the time(s) that expiring consumables used in this machine should be replaced.

Replace consumables as instructed in the displayed message. Contact your service representative if the messages continue to appear even after replacement has been carried out.

Notification Information	
	Waste Toner Box will require replacement soon.
& ATTENTION1	Toner (Y) is low. Replace when indicated.
	Close

8.4.1 About Imaging Unit

When it is time to replace an **Imaging Unit**, a message appears to prompt you to contact your service representative. If the message appears, contact your service representative.



• The settings by the service representative are required to display a message about **Imaging Unit**. By the factory default status, this message is displayed only in some area. For details, contact your service representative.

8.4.2 About Toner Cartridge

When toner is running out in the Toner Cartridge

When it is almost time to replace a **Toner Cartridge**, an advanced warning message appears. Prepare a **Toner Cartridge** for replacement based on the maintenance contract.

When it is time to replace a Toner Cartridge

When it is time to replace a **Toner Cartridge**, a replacement prompt message appears. Replace it based on the maintenance contract. You can display the replacement procedure on the screen and check it.



• Do not replace a **Toner Cartridge** of a color that is not displayed.

Replacing a Toner Cartridge

8

The following example shows how to replace a Yellow Toner Cartridge.



Tips

- Shake a new **Toner Cartridge** well vertically, horizontally, and back and forth, approximately 5 to 10 times, before installing it.
- If a toner cartridge other than for black is empty, printing can be continued forcibly using black. Tap [Continue], and then select a desired print job.
- Do not forcedly open or disassemble a Toner Cartridge (toner container).
- Do not forcedly remove or dispose of toner that remains in a Toner Cartridge (toner container).

NOTICE

Install a **Toner Cartridge** for each label color. If you try to forcibly install a Toner Cartridge in the incorrect position, it may result in a failure.

WARNING

• Do not throw toner or a container that contains toner (e.g., toner cartridge, developing unit and Waste Toner Box) into an open flame. The hot toner may scatter and cause burns or other damage.

ACAUTION

- Never touch the electrical contacts of the units (e.g., toner cartridge and developing unit), as an electrostatic discharge may damage the product.
- Do not leave toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) within easy reach of children. Licking any of these parts or ingesting toner could damage your health.
- Do not store toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) near devices susceptible to magnetism, such as precision equipment and data storage devices, otherwise they may malfunction. They could cause these products to malfunction.
- Do not force open the toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box). If toner tumbles from the toner bottle, take utmost care to avoid inhaling it or even getting skin contact.
- If toner lands on your skin or clothing, wash thoroughly with soap and water.
- If you inhale toner, move to a place with fresh air and gargle with a lot of water repeatedly. Should you get symptoms such as coughing, seek medical advice.

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- If you get toner into your eyes, immediately rinse them with running water for over 15 minutes. Seek medical advice if irritation persists.
- If you swallow toner, rinse out your mouth and drink a few glasses of water. Seek medical advice if necessary.

8.4.3 About Waste Toner Bottle

When the **Waste Toner Bottle** is full, a message appears to prompt you to replace it (at replacement by user). Follow the displayed guidance to take an action.

Replacing a Waste Toner Bottle



Tips

 Your service representative will collect your used Waste Toner Bottle. Put it in a plastic bag, and store it in a box by itself.

MARNING

• Do not throw toner or a container that contains toner (e.g., toner cartridge, developing unit and Waste Toner Box) into an open flame. The hot toner may scatter and cause burns or other damage.

ACAUTION

8

- Do not leave toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) within easy reach of children. Licking any of these parts or ingesting toner could damage your health.
- Do not store toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box) near devices susceptible to magnetism, such as precision equipment and data storage devices, otherwise they may malfunction. They could cause these products to malfunction.
- Do not force open the toner-related parts (e.g., toner cartridge, developing unit and Waste Toner Box). If toner tumbles from the toner bottle, take utmost care to avoid inhaling it or even getting skin contact.
- If toner lands on your skin or clothing, wash thoroughly with soap and water.
- If you inhale toner, move to a place with fresh air and gargle with a lot of water repeatedly. Should you get symptoms such as coughing, seek medical advice.
- If you get toner into your eyes, immediately rinse them with running water for over 15 minutes. Seek medical advice if irritation persists.
- If you swallow toner, rinse out your mouth and drink a few glasses of water. Seek medical advice if necessary.

8.5 Replacing a Staple Cartridge



1 3	Safety	inform	ation
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